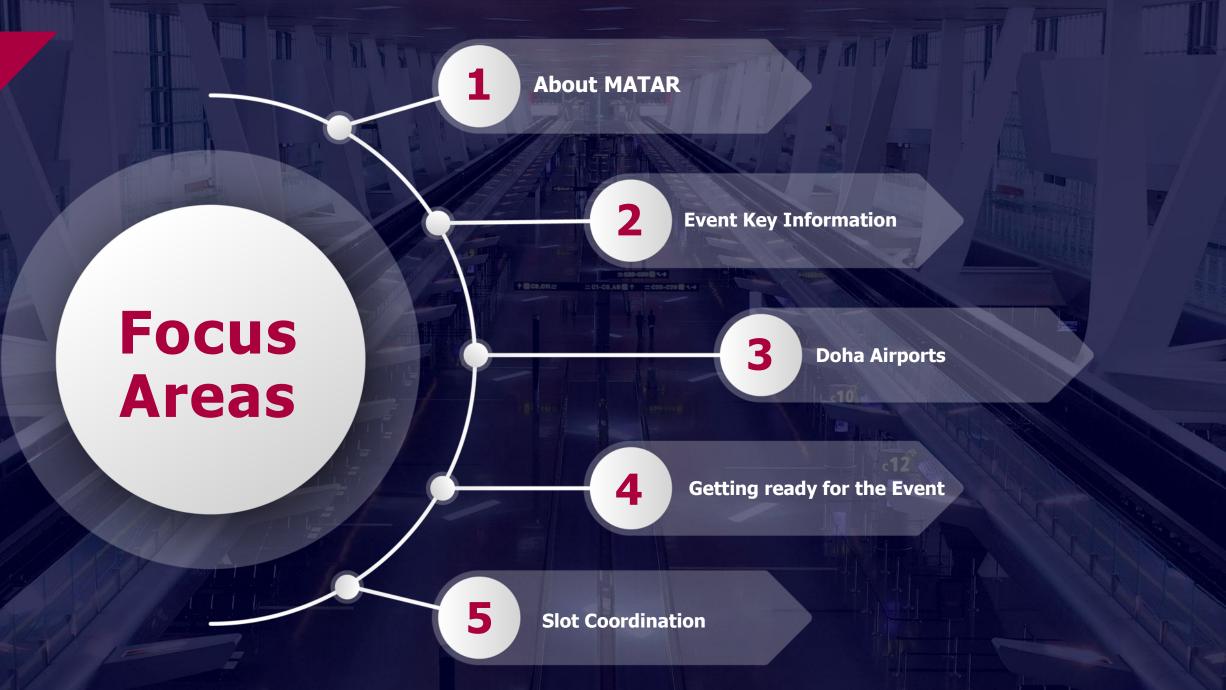
November 2021







# FIFA WORLD CUP 2022™ at **The World's Best Airport**

# **About MATAR**



# About MATAR & Hamad International Airport

- **MATAR** manages **HIA's** commercial and operational functions.
- SKYTRAX ranks HIA as the **'Best Airport In The** World' at the World Airport Awards 2021.
- HIA is a destination unto itself, hosting exhibitions, performances and entertainment activities.
- It houses a world-class art collection, an Airport Hotel, Spa and Fitness Centre located minutes from the boarding gates.
- HIA offers a diverse lifestyle destination, integrating world-class shopping and dining.
- HIA has the passenger's needs at heart and takes pride in offering a unique traveling experience to millions of passengers every year.

# **About MATAR**



# HIA Awards 2021

SKYTRAX World Airport Awards

- World's Best Airport
- Best Airport in the Middle East
- Best Airport 25 to 35 Million Passengers
- Best Airport Staff in the Middle East
- COVID-19 Airport Excellence
- Best Airport Cleanliness in the Middle East

## HIA Accolades 2021

- 5-Star COVID-19 Airport Safety Rating by Skytrax.
- ISO 22301:2012 Business Continuity Management System Certification.

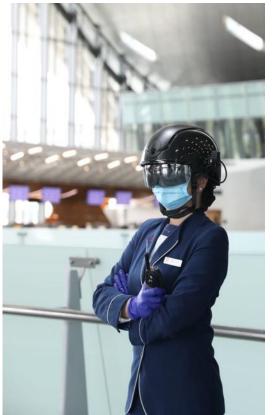
# **About MATAR**

#### **HIA's Investment in Technology**

- HIA unlocks the power of technology to deliver the **airport of the future**.
- Aims to provide a smooth and **effortless experience** for passengers fueled with choice and flexibility.
- It uses technology to improve operational efficiency.
- HIA leveraged **technological solutions** to optimize airport operations during COVID-19.
- ISO/IEC 27000:2013 certification for HIA's Information Security Management System.







# **About MATAR**









## **Airport Connectivity**

Hamad International Airport offers a wide variety of transport options that seamlessly connects you to the city, all conveniently located walking distance from the airport's arrivals hall.

- Doha Metro
- Doha Tram
- Public Buses
- Long & Short term Parking Facilities
- Taxi Service
- Limousine Service
- Car Rental

# **About MATAR**

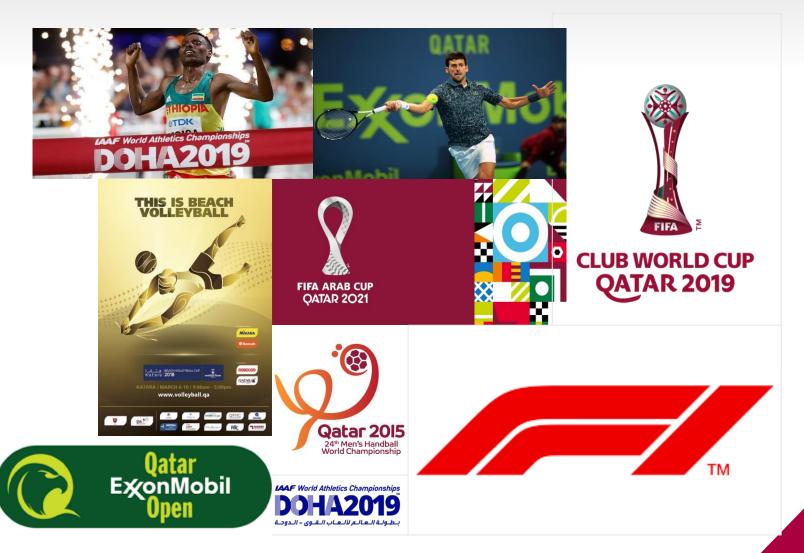
#### HIA is a major Sports Hub

Past & recurrent sporting events :

- 2019 FIFA Club World Cup
- 2019 IAAF World Championships
- Annual ExxonMobil Qatar Open
- Annual Commercial Bank Qatar Masters

Upcoming Sporting Events:

- Formula 1 Qatar Grand Prix 2021
- FIFA Arab Cup 2021
- FIFA World Cup 2022



# **Event Key Information**

# **Event's description:**

## **32 Football National Teams**

## 8 Stadiums within 25km radius from HIA

#### **Tournament dates:**

- Kick-off: 21 November 2022
- Final: 18 December 2022

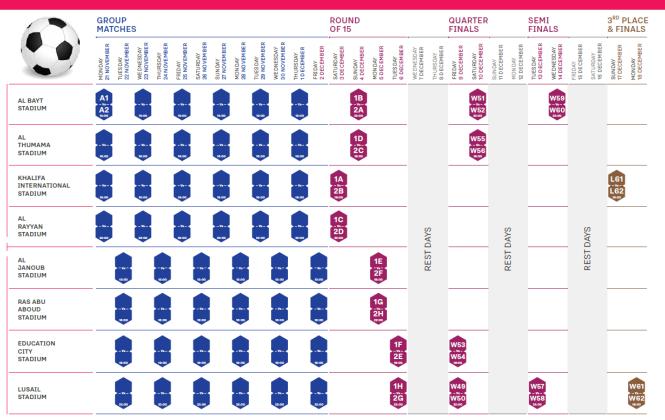
## 28 days tournament in two stages:

- Group stage (48 matches in 12 days)
- Knockout stage (16 matches in 16 days)

## **Visitors numbers:**

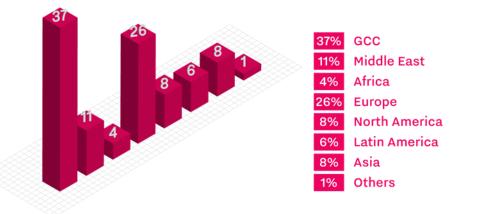
• 1.8 Million Visitors including fans, event workforce and FIFA constituent groups.

# FIFA WORLD CUP QATAR 2022 - MATCH SCHEDULE



## **Event Key Information**





Overall total visitors, to reach



# **Doha Airports**

MATAR is preparing both airports, DOH and DIA, to handle the business as usual, as well as the FIFA World Cup QATAR 2022<sup>™</sup> traffic, with the objective of:

- Ensuring scheduled airlines operations at DOH.
- Accommodating requests for additional operations made by existing DOH scheduled airlines primarily at DOH.
- Accommodating charter flights of other airlines at DIA.

MATAR will implement the WASG Guidelines for a Level 3 Airports as means to support the event and provide access to operators.

- From 30 October 2022 to 25
  December 2022 both DIA and DOH will be Level 3 Airports.
- All flights except State, Military and SAR flights, will need a confirmed slot in order to operate either at DOH or DIA.
- Local Rules will be implemented for the same period.

# **Doha Airports**

# **Hamad International Airport**



22km2 in size, 60% built on reclaimed land

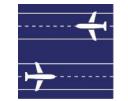


600,000 m<sup>2</sup> size of Passenger **Terminal Facility** 





292,000 m2 size of Cargo **Terminal Facility** 



2 parallel runways (4,850 and 4,250 meters long)



97 commercial aircraft stands





41 contact and 24 bus gates



137 check-in desks



Centralized passport control and departure security screening

4 transfer passengers security screening areas



**Fully automated** baggage sorting system

# **Doha Airports**



# HIA Expansion is future proofing Qatar's Global gateway

- Expansion is a vital part of the future success of Hamad International Airport
- Supports Qatar's commitment to deliver the FWC2022 event.
- Maintains Hamad International Airport's status as a key global hub
- Supports Qatar's ambitious tourism strategy

# **Doha Airports**

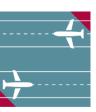
# **Doha International Airport**



16km<sup>2</sup> in size



47,000 m<sup>2</sup> size of Passenger Terminal Facility



**1 runway** (4,570 meters long)



36 commercial aircraft stands



83 check-in desks



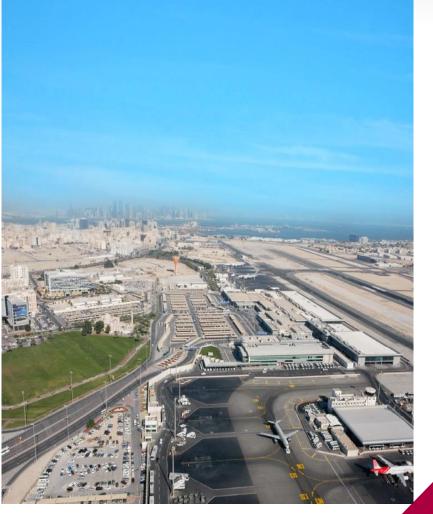
52 Arrivals immigration desks



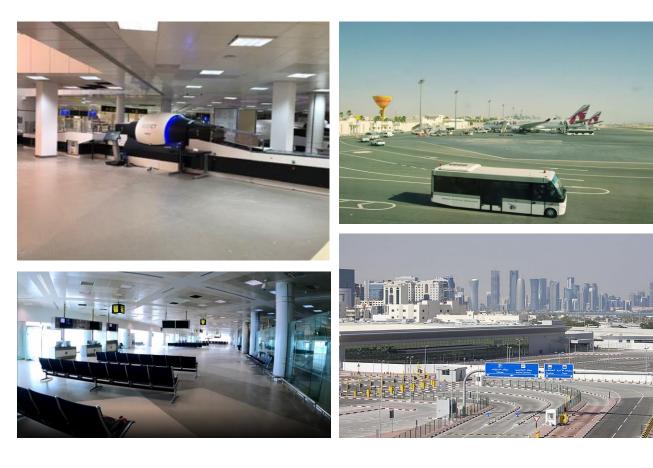
52 Departure immigration desks



Fully automated baggage sorting system



# **Doha Airports**



## **Doha International Airport**

- Doha International Airport opened in 1959 and its main terminal went under a refurbishment process to reopen by October-2021.
- The airport is located 15 minutes away from Doha city center and within 30 minutes from most of the Qatar 2022 Stadiums.
- Passenger Charter, General and Business Aviation flights will operate at this airport.



MATAR FIFA 2022 Airports Operation Strategy:

- **Ensures** continuity of the Business as Usual operations.
- Manages the overlay activities and projects in preparation for the event.
- **Defines** provisions for the different passenger groups expected to visit Qatar, in line with the Tournament requirements.



Doha International Airport refurbishment to accommodate:

- 2,000 arriving passengers/hour
  (32,000 arriving passengers/day).
- 2,000 departing passengers/hour (32,000 departing passengers/day).
- No transfer passengers.

# **Preparations for the Event**



Special Events Terminal refurbishment to process:

- The Participating Members Associations (football teams).
- A Maximum of **six** simultaneous departures.
- A Maximum of **six** simultaneous arrivals.

# The Passengers

**Overflow Area aims at:** 

- **Controlling** the congestion in the HIA Main Terminal check-in hall.
- Providing a waiting location for passengers arriving to HIA more than four (4) hours prior to their flight's departure time.



Matar Event Management Centre will be:

- In charge of all airport activities
  and decisions making related to
  the FIFA 2022 World Cup event.
- Integrating with National Command and Tournament Transportation Control Centers.

# **Preparations for the Event**



- **Describing** the flows of the different airport users through the available facilities.
- Managing the expected demand to avoid the congestion within the airports' landside areas and road network.

# **Preparations for the Event**



MATAR along with the Qatar aviation community is actively working on improving operational efficiency by introducing:



Automation To Increase Passenger Throughput



Initiatives To Increase Airspace Capacity



(Airport Collaborative Decision Making)



Service Delivery Management

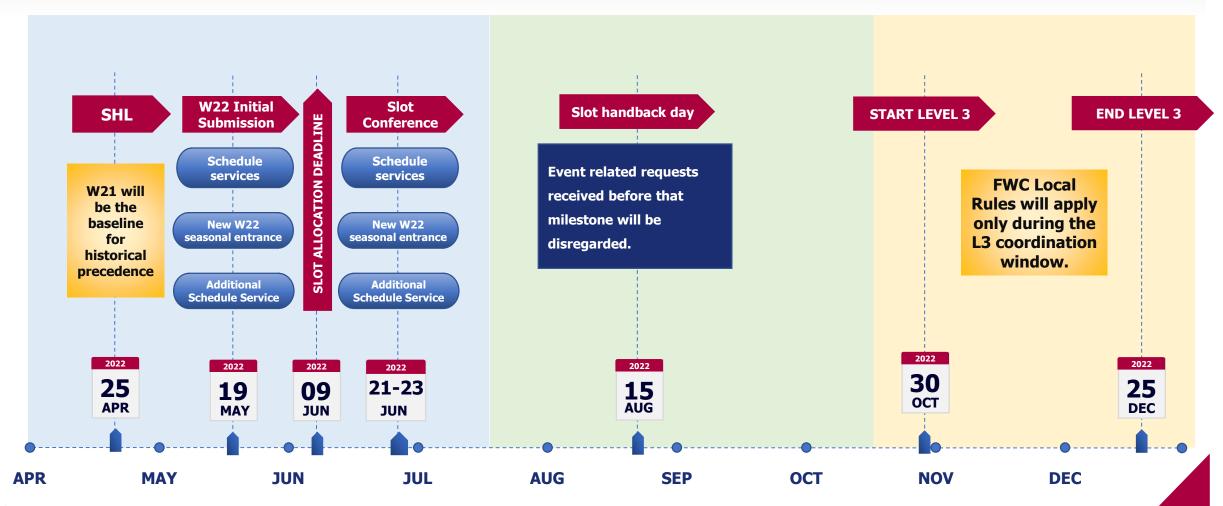


Optimized Baggage Handling Processes

# **Slot Coordination**



# **Slot Coordination**



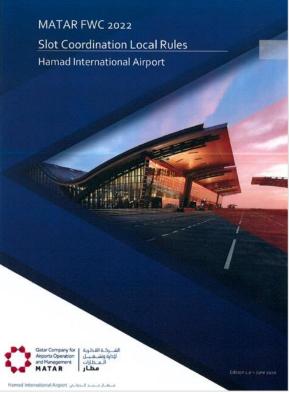
# **Slot Coordination**

# **DOH/DIA Local Rules effect period** 30 Oct 2022 – 25 Dec 2022

## **Approval process to include:**

- Slot booking fee per rotation, deductible from actual airport charges.
- Ground Handling arrangements, i.e. services, representation and maintenance confirmation.
- Slot Clearance
- Traffic Rights Clearance

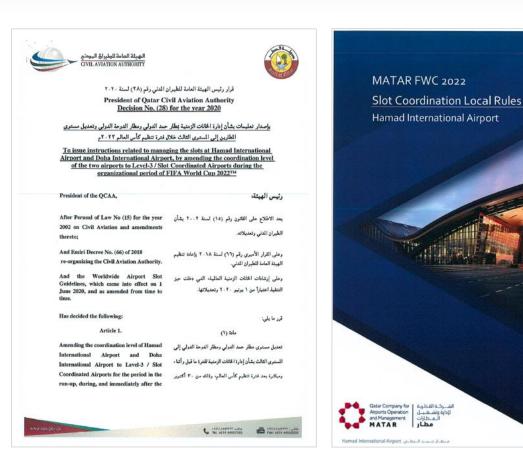




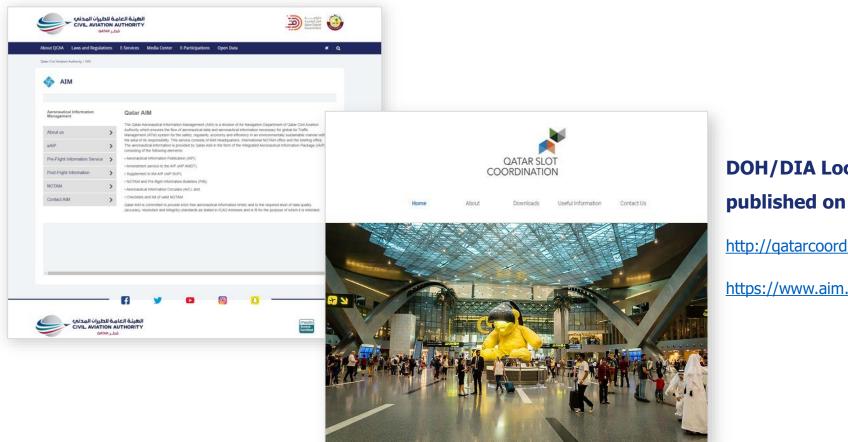
# **Slot Coordination**

# **DOH/DIA Local Rules effect period** 30 Oct 2022 – 25 Dec 2022

- Slot monitoring will be implemented.
- Penalties will apply to slot misuse outside of cases beyond the control of the operator.
- Maximum turn-around times will apply.



# **Slot Coordination**



## **DOH/DIA Local Rules will be** published on the following sites:

http://qatarcoordination.com.qa

https://www.aim.gov.ga/eAIP1.html



# **Thank You**



الشـــركــة القـطـريـة لإدارة وتشــفـيــل الـمــطارات **مـطـار**